

# The All American Advantage

Congratulations, you are one step closer to owning your own business! You have made a smart move by checking out All American Ice Cream & Frozen Yogurt Shop®. All American comes with 30 years of operating experience and marketing research. As an established company, we lead you step-by-step to a rewarding business.

# What you can expect from us.

All American's support goes beyond offering experience and guidance. We are fully committed to helping you increase your

bottom line. From choosing a prime location to training your staff, we lay a solid foundation for your business. We will assist you in location acquisition, shop design, construction, inventory set up, equipment inspection and installation, and grand opening promotions.

When you open for business, you will have our continued support in operations, marketing, personnel, and accounting. During the initial months of operation, we will be in close contact, offering you feedback through in-shop visitations, email, and phone calls.

Unlike other franchises, we do NOT markup goods sold to franchisees. When we sell equipment and products to our franchisees, we do so at our national discount pricing to provide a better return on investment.

What we expect from you.

All American seeks individuals who take charge of their own future and work hard to get there. It takes motivation and financial responsibility. It requires a willingness to dedicate your full attention to the operation and supervision of your business. And it takes the ability to effectively communicate with your employees, customers, and the community.

# CHOOSING THE SITE FOR YOUR STORE

# Location. Location. Location.

All American is by your side to assist you in every possible way. We provide step-by-step guidance in location selection, lease negotiations, space planning, leasehold construction, equipment ordering, and inventory for a smooth opening.

When it comes to choosing the site for an All American Ice Cream and Frozen Yogurt Shop®, location is critical to your success. We provide comprehensive criteria for site selection to help you through this important step.

Once your site is selected, we guide you through lease negotiations and the shop construction. Our consultants provide you with a cost-effective floor plan prototype based on our design criteria, equipment specifications, and complete requirements for construction and decor.

Your shop's look, feel, and decor is carefully crafted through proven operational experience. Customers will describe your space as cheerful, inviting, and modern. The layout is designed to maximize your floor space while providing comfort for your guests.









# ALL AMERICAN TRAINING PROGRAM

# You don't have to be an expert.

Through extensive, hands-on training, All American shows each franchisee how to run your business. We will give you the tools to become an expert in our industry. Our training program consists of two parts: classroom sessions and in-shop training. Your training will begin at our facilities in Portland, Oregon. You will spend five days with our franchising staff to learn the All American's Operation Manual, focusing on management skills and operations. You will use the Operations Manual in your shop as a reference guide for daily shop operations, problem-solving tool, and training your employees.

Before opening your shop, All American provides hands-on store operation training for you and your staff. This helps ensure your opening goes smoothly. It also works to increase your shop's performance long-term, and it will provide for a quicker return on your investment.

Ongoing training is one of the most important aspects of a successful franchise. We will continue frequent on-site visits, operations manual updates, and more to keep you current with improvements and innovations.

#### Program highlights include:

- Store Operations
- · Hiring and Training
- Human Resource Management
- Recipes
- Customer Service
- Marketing & Advertising
- Purchasing and Inventory Control
- Accounting and Budget Procedures
- Equipment Usage and Maintenance
- Security



#### THE INITIAL INVESTMENT

The typical "turnkey" investment required to open an All American Ice Cream and Frozen Yogurt Shop® is between and approximately \$208,950 to \$288,625 depending on the market size, shop location, equipment, the physical layout of your shop, and the landlord's willingness to provide a tenant improvement allowance.

#### **ESTIMATED COST STRUCTURE**

\$35.000 Initial Franchise Fee \$14,500 - \$19,500 Design and Legal Fees Equipment and Smallwares \$62,300 - \$99,375 Leasehold Improvements \$70,200 - \$97,450 Inventory \$2,200 - \$4,300

Deposit (if required) Travel (if required) **Grand Opening Advertising** 

Contingency/Miscellaneous

**ESTIMATED TOTAL** 

\$1,700 - \$3,500

\$800 - \$3,500 \$7.500

\$14,750 - \$18,500 (varies)

\$208,950 - \$288,625

# Frequently Asked Questions...and Answers

#### What kind of All American franchise is available?

An individual franchise agreement is utilized for single territory rights such as neighborhood shopping centers, regional shopping malls, and specialty retail situations (airports, stadiums, etc.).

#### What is the term of the franchise agreement?

The franchise agreement is for a term of ten years.

#### What geographic markets are available for franchising?

Most markets are available. Upon receipt of your confidential franchise application, we'll contact you to discuss what's available and answer any of your questions regarding All American's franchise system and available territories.

## Does All American assist in shop locations?

Yes. We are fully versed in all aspects of real estate site selection and lease negotiations.

## What is the average size of an All American shop?

There's no one size; shops generally range from 175 to 1,600 sq. ft. depending on location. Your franchise may be located in a shopping mall or plaza, community center, or a free-standing building.

## What is the estimated cost of an All American shop?

The typical "turnkey" investment required to open an All American Ice Cream and Frozen Yogurt Shop<sup>®</sup> is between and approximately \$208,950 to \$288,625 depending on the market size, shop location, equipment, the physical layout of your shop, and the landlord's willingness to provide a tenant improvement allowance.

## Is there a franchise royalty?

Yes. It is 6% of net sales (gross sales less promotional discounts), less sales, and use tax. Fees are paid weekly for continuing support of our franchisees and the franchise system.

## Is there a marketing fee?

Yes. The monthly marketing fee is 1% of net sales (gross sales less promotional discounts), less sales, and use tax. This fee pays for the production and distribution of point-of-purchase posters, advertising plans, newsletters, and other marketing materials. Seasonal sales promotions are supported by professionally produced point-of-purchase banners and counter cards.

#### What kind of assistance will I receive from All American?

We will guide you through every phase of the set-up process and beyond from assisting you with your shop location and lease negotiations, to interior design and leasehold construction, to extensively training you and your employees and assisting you through the grand opening.

## What's the next step?

Complete a confidential All American franchise application, and return it to our office. After your application has been reviewed, we will set up a personal meeting between you and a representative of All American to discuss your location preferences and any other questions you have. We will also establish a timeline for the opening of your All American shop.

